


HOW TO MAKE A COMPLAINT



 07444 938248

 amanda@amandaazzopardi.co.uk

 23 Lanfranc Way, Childwall,
Liverpool, L16 1JU

Should you wish to make a complaint we would like to make this process easier for you. Please ask to see our complaints policy.

If you are unhappy about any treatment you have received or any other service please speak to Amanda Azzopardi who will try to resolve the issue and offer you further advice on our complaints procedure.

We promise to respond within 48 hours and try to resolve the issue

If your complaint cannot be resolved and you wish to make a formal complaint, please put this in writing, so that we can review the complaint and investigate it in line with our complaints policy.

Our email address is:
amanda@amandaazzopardi.co.uk

Our clinic address is:
23 Lanfranc Way, Childwall, Liverpool, L16 1JU
Telephone: 07444 938248

If you are still unhappy you can contact the independent complaints organisation:

Cosmetic Redress Scheme

Telephone: 0203 907 1853
Lumiere House, 1st Floor,
Elstree Way, Borehamwood,
WD6 1JH

Email:
info@cosmeticredress.co.uk



Amanda
AZZOPARDI
AESTHETICS